



IT'S A DISASTER!

...and what are YOU
gonna do about it?

A Disaster Preparedness, Prevention and
First Aid Manual provided by:

D.C. Local Emergency Planning Council
Federal Emergency Management Agency



MAYOR ANTHONY A. WILLIAMS
GOVERNMENT OF THE DISTRICT OF COLUMBIA

MESSAGE FROM THE MAYOR



Dear Residents:

The District of Columbia Government continues to identify ways for our communities, families and businesses to be better prepared for known and unknown threats. We cannot always prevent emergencies or disasters. However, there are many steps we can take to better prepare and reduce the impact of hazards.

This Guide contains many suggestions to help you protect your family, prepare for emergencies, reduce hazards and personal injury. I hope you find it helpful.

Sincerely,

A handwritten signature in black ink that reads "Anthony A. Williams". The signature is written in a cursive, flowing style.

Anthony A. Williams
Mayor

MESSAGE FROM THE DIRECTOR



Dear Residents:

The D.C. Emergency
Management Agency

(EMA) has primary responsibility for ensuring that the city is safe from hazards of all types. EMA promotes community-based emergency management through preparedness, prevention and partnership with District families, communities and businesses. You can help us better plan for emergencies by encouraging your friends and neighbors to prepare!

This Guide will assist you to reduce hazards, home injuries and help you to personally prepare for emergencies.

Sincerely,

Peter G. LaPorte
Director

Evacuation

The District Department of Transportation (DDOT) has placed numerous road signs throughout the city that mark the 14 primary outbound evacuation or event routes. There are also inbound routes for emergency vehicles. These routes are clearly marked with signage directing motorists either to I-495 or to the Mall. During an emergency, stay tuned to your local emergency station or listen to emergency personnel for instructions on which route to follow.

The DCEMA website -- <http://dcema.dc.gov> -- contains preparedness information, including the District Response Plan (DRP) and other materials.

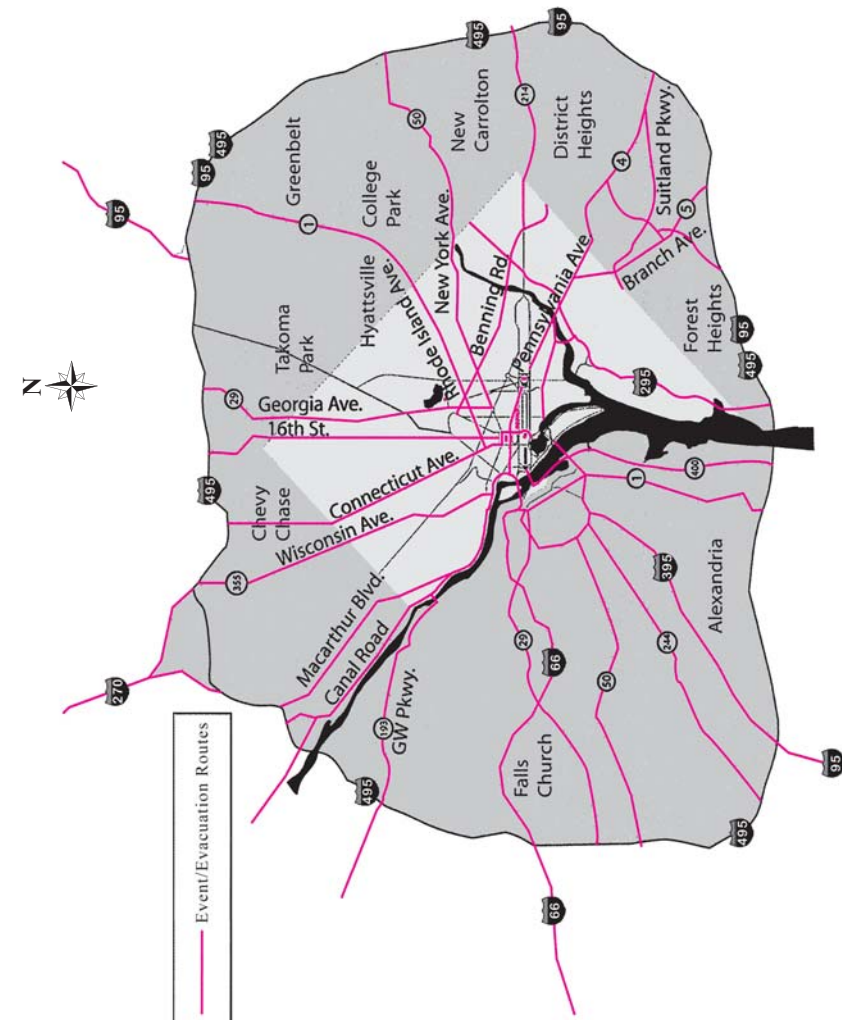
The DDOT website -- <http://ddot.dc.gov> -- contains additional evacuation information.

Evacuation map

The map shown on the next page highlights the primary corridors radiating from downtown Washington, D.C. that have been identified as emergency event / evacuation routes (in red). Each of the routes extends to the Capital Beltway (I-495) and beyond.

During a major event or emergency situation, radial evacuation routes featuring traffic signals will be timed. In addition, 70 critical intersections on the event / evacuation routes within Washington, D.C. will be manned with uniformed police officers to expedite the flow of traffic and to prevent bottlenecks. These officers will also be able to direct you to alternate routes should an emergency warrant the closing of current event / evacuation routes.

Pennsylvania Avenue, NW, between Rock Creek Park and the U.S. Capitol serves as the dividing line for event / evacuation routes. When evacuation is ordered, motorists north of Pennsylvania Avenue will be directed North, East, and West on radial event / evacuation routes; motorists south of Pennsylvania Avenue will be directed South, East, and West on radial event / evacuation routes. None of the routes cross and no vehicles will be permitted to cross Pennsylvania Avenue during an emergency evacuation.



Washington D.C. Area

Important District Telephone Numbers

Police, Fire, & EMS

EMERGENCIES

911

NON-EMERGENCIES

311

311 is a toll-free phone number to request police services in non-emergency situations. These are situations that are not serious, not life threatening, or not currently in progress.

The Mayor's City-wide Call Center	(202) 727-1000
DC Emergency Management Agency (24 hour)	(202) 727-6161
(For the hearing impaired)	(202) 727-3323
Department of Mental Health	(888) 793-4357
(Access HelpLine)	(202) 561-7000
American Red Cross, National Capital Chapter	(202) 728-6401
Verizon (phone)	(800) 275-2355
PEPCO (electric)	
(Customer service)	(202) 833-7500
(Power outages)	(877) PEPCO-62
(Life-threatening emergencies)	(202) 872-3432
Poison Control Center	(800) 222-1222
Washington Gas	
(Customer service)	(202) 624-6049
(Natural Gas Emergency Number)	(703) 750-1400
DC Water and Sewer Authority	(202) 787-2000
(Water and Sewer Emergency Number)	(202) 612-3400
DC Health Department	(202) 442-5999
Pets and Animal Issues (Dept. of Health)	(202) 535-2323
DC Animal Shelter (24-hours)	(202) 576-6664

Additional information on emergency preparedness is available by calling

FEMA at: (800) 480-2520, or

DC EMA at: (202) 727-6161

Or on the **Internet** at:

<http://www.fema.gov>

<http://www.redcross.org>

<http://dcema.dc.gov>

District of Columbia Emergency Management Agency
2000 14th Street N.W., 8th Floor Washington, DC 20009

